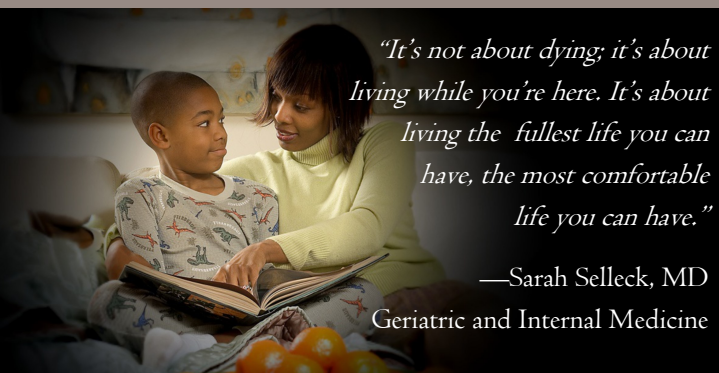


A common misconception is that Hospice is a place. Actually hospice is specialty of medical, emotional and spiritual care that is based on the belief that our lives matter until the very end, and that we have a right to die pain free and with dignity. Care is tailored to meet each patient's unique needs and wishes. Therefore, care is provided in the location of the patient's choosing—in their home, an assisted living community, or for acute symptom control, our Texas Medical Center inpatient care facility. We treat the patient, not the disease.

We're here for you, wherever you need us to be.



"It's not about dying; it's about living while you're here. It's about living the fullest life you can have, the most comfortable life you can have."

—Sarah Selleck, MD
Geriatric and Internal Medicine

CONTACT

For Admissions Information:

713-468-2441 T

281-469-3353 F | info@houstonhospice.org

Houston Hospice relies on community support, including the time and dedication of our volunteers. To learn more about volunteering, please contact:

- **Volunteer Department at 713-677-7122.**

If you would like to make a tax-deductible donation, please contact:

- **Development Department at 713-677-7123.**

LOCATIONS

Our service area includes: Austin, Brazoria, Colorado, Fort Bend, Harris, Jackson, Matagorda, Montgomery, Waller and Wharton Counties.

OFFICES

Texas Medical Center

1905 Holcombe Boulevard
Houston, Texas 77030
800-630-7894 Toll Free
713-HOSPICE (467-7423) T
713-799-9227 F

El Campo

1102 N. Mechanic
El Campo, Texas 77437
800-420-6193 Toll Free
979-578-0314 T
979-578-0242 F

Northwest Office

7906 N. Sam Houston Pkwy
West, Suite 200
Houston, Texas 77064
713-468-2267 T
281-970-6977 F



HOUSTON HOSPICE
Life Matters

Houston Hospice, a 501(c)(3) organization, is a community-based, community-supported, not for profit.

Member of the Texas Non-Profit Hospice Alliance, Texas & New Mexico Hospice Organization, the Texas Medical Center, Independent Charities of America and National Hospice and Palliative Care Organization. Accredited by the Community Health Accreditation Program, Inc.

Houston Hospice maintains patient privacy protection and adheres to the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

www.houstonhospice.org | info@houstonhospice.org

Wherever you need us to be



HOUSTON HOSPICE
Life Matters

NONPROFIT HELP

We're different because we are a nonprofit organization. Our multidisciplinary teams work together, along with the patient's primary physician to create a customized, all-encompassing care plan. Each team consists of:

- Physician
- Nurse
- Hospice Aide
- Chaplain
- Social Worker
- Volunteer

"It's really important that families understand that they can call us a thousand times with the same question. It's okay."

Hope Cook, RN, BSN, CHPN
Education Coordinator, Houston Hospice

HOLISTIC CARE

We focus on caring, not curing, and on relieving pain and other symptoms. Because we believe in a holistic approach, we also provide social, emotional and spiritual support, and our teams are accessible 24 hours a day, 7 days a week. Four types of Hospice care are provided as needed:

1: ROUTINE HOME CARE

Intermittent visits by a hospice team member plus 24/7 on-call services to assist in management and care for the patient.

2: CONTINUOUS CRISIS CARE

A minimum of 8 hours of nursing care per day may be provided during periods of symptom crisis in order to maintain the patient at home. Eligibility is reviewed daily, and Routine Home Care is resumed once the symptom crisis is under control.

3: GENERAL INPATIENT CARE

Admission to the Houston Hospice Inpatient Unit or a contracted facility for unrelieved symptoms that cannot be managed in another setting. Eligibility is reviewed daily, and Routine Home Care is resumed once the symptoms are under control.

4: RESPITE CARE

Up to 5 days of care provided at a contracted facility to provide rest for family and caregivers.

"It's in our human nature to want to do everything possible to make it better. Well, sometimes we can't make it better. And hospice, you know, is an option for everybody in this type of situation... for kids too. It allowed us the chance to bring her home in an environment where we had tools and medical support... And that was a blessing."

Melinda Gordon
Patient Family Member



PATIENTS

Hospice care is for any patient facing an end-stage illness, with life expectancy of 6 months or less should the illness run its natural course.

Our Butterfly program provides unique hospice services for children aged 18 and younger who have life-limiting conditions.

Our services are covered by Medicare, Medicaid and most private insurers—however, we believe everyone has a right to receive care.



FAMILY

We believe the care provided for family and loved ones is as important as the care of the patient. We listen to the families' needs and concerns, address and explain honestly the disease process, and educate them on ways they can help with this journey.

OTHER SERVICES

As part of our nonprofit outreach, we provide community education on a variety of topics to civic, religious and professional groups and schools that promote social engagement about health, caregiving and end-of-life planning.

Our philosophy of nurturing and focus on the family makes Houston Hospice uniquely qualified to provide bereavement services to families dealing with grief after a death. One-on-one bereavement counseling is offered to families up to 13 months after a death.

We also offer a variety of bereavement support services that are open to the community at no charge:

- Life After Loss
- Group Meetings
- Holiday Workshops

For more information, contact the Bereavement Department at 713-677-7131.

"I associate hospice with social support. I associate it with family support. And when you realize that someone else is handling the clinical issues, then you tend to relax and stay focused on your loved one."

Tom Cole, MD
Director, McGovern Center for
Humanities & Ethics, UT Health