



HOUSTON HOSPICE
Life Matters

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Houston Hospice Named a 2016 HOSPICE HONORS Recipient

Houston 2016— Houston Hospice has been named a 2016 Hospice Honors recipient by Deyta Analytics, a division of HEALTHCARE*first*, a provider of advanced analytics. Hospice Honors is a prestigious program that recognizes hospices providing the highest level of quality as measured from the caregiver's point of view.

"Hospice Honors is a landmark compilation of hospices that provide the best patient and caregiver experiences," said Bobby Robertson, President and CEO of HEALTHCARE*first*. "I am extremely proud of Houston Hospice for achieving this highest of honors and I congratulate them on their success."

Award criteria were based on Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey results for an evaluation period of April through September 2015. Award recipients were identified by evaluating hospices' performance on a set of 24 quality indicator measures. Individual hospice performance scores were aggregated from all surveys with a final survey status of complete for the evaluation period and were compared on a question-by-question basis to a national performance score calculated from all partnering hospices contained in Deyta Analytics' Hospice CAHPS database. For a hospice to be considered for the award, the hospice must have scored above the Deyta National Performance Score on the willingness to recommend question. Hospices were given one point for each question where the performance score was above the Deyta National Average. Hospice Honors recipients include those hospices scoring above the Deyta National Average on twenty of the evaluated questions.

Houston Hospice CEO, Jim Faucett, credits the expertise and compassion of their multidisciplinary care teams. He said, "We believe everyone deserves to receive the best care possible nearing the end-of-life. Our teams deliver care that is integrative and designed to address all aspects of health and wellbeing – physical, mental, social, and spiritual."

Nonprofit Houston Hospice was founded in 1980 and has grown from an alternative, grass roots concept to a leader in hospice care for people of all ages and walks of life. Care is provided to patients and families in private homes and in residential facilities throughout Austin, Brazoria, Colorado, Fort Bend, Harris, Jackson, Matagorda, Montgomery, Waller and Wharton Counties. Inpatient care is provided through the Margaret Cullen Marshall Hospice Care Center located in the Texas Medical Center. For more information about Houston Hospice, visit www.houstonhospice.org or call 713-468-2441 or 800-824-2911 toll free.

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