



HOUSTON HOSPICE  
*Life Matters*

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*Houston Hospice Nurse, Diane Hayner, Recipient of Excellence in Nursing Award*

Houston Hospice nurse, Diane Hayner RN, was awarded the prestigious Good Samaritan Foundation's Bronze Excellence in Nursing Award September 3, 2014 at a luncheon ceremony at Houston's Royal Sonesta Hotel. Pamela G. Watson RN, ScD of the University of Texas Medical Branch - Galveston served as Mistress of Ceremonies and Richard E. Wainerdi PE, PhD President Emeritus of the Texas Medical Center chaired the luncheon.

Diane Hayner is a full-time registered nurse at Houston Hospice's 33-bed inpatient unit, located in the heart of the Texas Medical Center. She has served as a registered nurse for Houston Hospice for two years, providing a full-spectrum of physical, emotional, psychological and spiritual care with the goal of preventing suffering and relieving symptoms of the patients and families in her care.

Diane was nominated for the Samaritan Foundation Excellence in Nursing Award by Houston Hospice Patient Care Manager, Jessica Rousseaux. Ms. Rousseaux says Diane can be found assuming a variety of roles every day while ensuring consistency and continuity in her provision of multi-faceted care. "In one moment, she can be seen comforting a teenage boy as he contemplates what heaven might be like when he gets there - nervous that he may not know anyone. The next, she can be seen eagerly assisting her peers with their patients, helping to ease their complex case loads while ensuring the utmost quality and highest standard of care for hers. Later, you wouldn't be surprised to find Diane sitting with a family providing sensitive education related to their mother's terminal diagnosis; what they can expect and how to support their mother in her final days."

Ms. Rousseaux added that Diane is set apart from others in her nursing specialty because she pairs astute clinical skill with sound critical judgment to her dynamic work environment while supporting advances in her profession. "Her grace and generosity are paramount to support the best possible care for her patients and their families, always striving to advocate for those whom she feels do not have a voice or have fallen between the cracks. Diane provides uncompromising and compassionate care to ensure a comfortable and peaceful end of life. She is knowledgeable and conscious of how her community views hospice, and is committed to educate the general public on hospice care and its focus on improving the quality of one's life."

Diane's colleagues at Houston Hospice agree that the world is a better place thanks to her tireless compassion and care.